SALT LAKE VALLEY EMERGENCY COMMUNICATIONS CENTER

BOARD OF TRUSTEES MEETING January 19, 2022 Meeting Minutes

MEMBERS PRESENT:	Mr. Dan Petersen – UFA, Chairman Mr. Korban Lee – West Jordan, Vice-Chairman Mr. David Dobbins – Draper Mr. Doug Hill - Murray Mr. Gary Whatcott – South Jordan Mr. Josh Collins – South Salt Lake Mr. David Brickey - Riverton Mr. Nathan Cherpeski - Herriman Mr. Mark Reid – Bluffdale Ms. Lisa Hartman - SLCo Mr. Tim Tingey – Cottonwood Heights Mr. Scott Harrington - Taylorsville Mr. Jake Petersen – UPD Mr. Wayne Pyle - West Valley City
MEMBERS ABSENT:	Ms. Gina Chamness - Holladay Mr. Mike Morey – Alta Open – Midvale
OTHERS PRESENT:	Mr. Scott Ruf – Director, VECC Mr. Clint Jensen – VECC Deputy Director Mr. Scott Young, VECC Legal Counsel Mr. Troy Carr – Herriman Mr. Derek Maxfield – West Jordan Mr. Derek Maxfield – West Jordan Mr. Jon Harris – Murray Mr. Chris Dawson – South Jordan Mr. Terry Addison – South Salt Lake Mr. Don Hutson – Riverton Mr. Brady Cottam – Taylorsville Ms. Beth Todd – VECC Ms. Andrea Partridge – VECC Mr. Jonathan Bridges – VECC Mr. Craig Burnett – Murray Ms. Colleen Jacobs – West Valley City Mr. John Evans – West Valley City Mr. John Evans – West Valley City Mr. Andrew Smiley – VECC Ms. Nicole Lopez – VECC Mr. Tony Bueno – VECC Mr. Nick Brown - Public

In view of the COVID-19 Pandemic, this meeting will be held at virtually via ZOOM, as authorized by the Governor's Executive Order dated March 18, 2020 and affirmed November 8, 2020.

Mr. Dan Petersen called the meeting to order at 2:03 p.m.

Dan Petersen (00:06:49): We can go ahead and get started and they'll get on here in a few minutes. So, we'll call it to order at 2:03 PM on January 19th, the VECC board of trustees. Look for an approval of the trustee meeting minutes.

David Brickey (00:07:13): David Brickey I'd so move.

Tim Tingey (00:07:18): Tim Tingey second.

Dan Petersen (<u>00:07:22</u>): If you could unmute. And all those in favor of approving these minutes, say aye.

Scott Ruf (00:07:27): Chief? Chief?

Dan Petersen (00:07:28): Yes?

Scott Ruf (<u>00:07:29</u>): There's a comment from Mr. Lee. I believe a correction on page seven where there's an acronym for RPG, and he believes it should say West Valley City WVC. Is that correct, Mr. Lee?

Korban Lee (00:07:44): That's correct. Sorry. I was quoting Wayne Pyle. I was asking about the transition on RMS systems. I don't have them in front of me. It says something about... Let me read it. Wayne Pyle. "So Korban, the RMS switch over was a big concern for RPD, especially back when we were getting going into the process, but it's a little early for us." Wayne, I think you were just saying the RMS switch over was a big concern for me or for West Valley especially. I don't know what RPD refers to.

Mark Reid(00:08:19): Probably our, O-U-R, PD. Our PD.

Korban Lee (<u>00:08:23</u>): Oh, our PD. I think you're right, Mark. That's under Wayne Pyle's comments on page seven.

Wayne Pyle (00:08:33): I think that's correct. Thanks.

Dan Petersen (00:08:38): Jake, did you have something?

Jake Petersen (<u>00:08:42</u>): I did. Sorry. I'm having some technical difficulties trying to get in here. On page four, I think it's the second paragraph last sentence. It's giving a legislative update. It was a discussion about the legislative update that took place in December. It says that that Jake will return in 12 months to make a report. I'm happy to do so and be involved in that, but I think it was probably supposed to be Scott. Is that correct? Or is it a different Jake?

Dan Petersen (<u>00:09:14</u>): It was Jake from the Legislative Audit office.

Scott Ruf (00:09:19): Jake Dinsdale from the... Yeah.

Jake Petersen (<u>00:09:23</u>): Gotcha. Thank you for the clarification.

Dan Petersen (<u>00:09:29</u>): Any other recommendations? Maybe restate the approval with Korban Lee's amendment. Anybody want to make a motion to approve the minutes with Korban's amendment?

David Brickey (<u>00:09:45</u>): I'll make the motion with Korban's amendments and the other clarifications that were previously made.

Tim Tingey (00:09:51): And I'll second that. Tim Tingey.

Dan Petersen (00:09:55): All right. Go ahead, please, and unmute. All those in favor, say aye.

David Brickey (<u>00:09:59</u>): Aye.

Tim Tingey (<u>00:10:00</u>): Aye.

APPROVAL OF DECEMBER 16, 2021 BOARD OF TRUSTEE MEETING MINUTES

Motion –

. . . by Mr. David Brickey, to approve the minutes of the December 16, 2021 Trustees meeting, the motion was seconded by Mr. Tim Tingey; the motion carried unanimously.

Dan Petersen (<u>00:10:02</u>): Any opposed? Okay, none. Minutes are approved.

PUBLIC COMMENTS

Dan Petersen (00:10:02): The public comments. Have you received anything online, Scott?

Scott Ruf (<u>00:10:14</u>): No.

VECC PERFORMANCE & PROGRESS REPORT

Dan Petersen (<u>00:10:15</u>): Anybody here have a public comment they want to make? Seeing none, we'll move on to item four, VECC performance and progress support. Scott, take it away.

Scott Ruf (<u>00:10:30</u>): So for December, it should have been in your packet. I updated the narrative a little bit, acknowledging West Valley and South Salt Lake coming on board on January 1st. That migration has completed. The terms of the Common CAD Project related to the UCA grant funding. The VESTA phone system was completed and now we're working on the radio network. We had a, pending COVID and some travel issues, where you should have a kickoff meeting next week with the University of Utah to begin their process and move to the Versaterm CAD. I, once again, noted the board's commitment to improving VECC through hiring and training and improving performance, depending capital project.

Scott Ruf (<u>00:11:29</u>): On this one, I added a year end summary of 2020 over 2021 with and without the new phone system. I might have made an error on the second to last paragraph, because I didn't put it on the agenda. Maybe for February. But I know the board had discussed formally adopting the NENA standards as related to the statute of 90% and 95% respectively. So I'll wait for direction from Chairman Petersen or Chairman Lee to put that in for February.

Scott Ruf (<u>00:12:13</u>): Overall, we saw a slight dip in December on our 15 seconds, but a slight improvement on our 20 seconds. December was tough with holidays and vacation. And we've been hit with this most recent round of COVID. The benefit, because of our schedule, we're losing people in small chunks of days instead of a lot of people over many days. We've also adopted the similar rules under the CDC about the five day, if you're vaccinated in five days. So we've been getting by as best we can.

Scott Ruf (<u>00:12:50</u>): We've had a couple of new additions to the VECC family in the terms of babies. And we had an unanticipated issue with personnel in December and health insurance and the use of HSA things for some needed surgeries and stuff like that. So that compounded some of the changes in the numbers. But I was fairly happy. Like I said, the 20 second number is really the number we want to get to, that 95%. So I was fairly happy. A little disappointed on the 15. But again, between holidays and COVID and vacations, we're not getting hit as hard as some of the agencies, but we are seeing an impact, but still focusing on that 20 seconds or less. And again, we saw about 4/10 of 1% improvement over November's numbers. So they remain steady continually, gradually go up.

Scott Ruf (<u>00:13:55</u>): Now that the transfer rate... The CAD project is done. I need to reengage with the new 911 director up at Salt Lake City and begin the conversations about processing and triaging each other's calls to eliminate those transfers. And then we'll continue to complete the data exchange hub, which will encumber

the Department of Public Safety UHP. And there's been some interest from surrounding counties to join that hub as well. So we should start to see, once we engage Salt Lake City, our transfer rates start to go down closer to the standard, which is 2% by the end of 2023, I believe. June 30th of 2023. So we'll continue to monitor that and work on that.

Scott Ruf (00:14:43): As usual, I included the abandoned rates only because it had come up previously. They still track a little bit up and down. Some of them, we don't have a lot of control over, but I can continue to say it's not because we're not answering calls. There's many factors there. And then on that 2020 versus 2021 summary, you'll see, we had just about a 7.3% increase in the number of 911 calls. Our abandoned calls went down 16%. Administrative calls went up approximately 1%. Total calls all in went up about 1.7% year over year. I tried to include a come comparison for the entire year, regardless of what phone system we were on. We saw about a 13% increase in efficiencies for the 15 seconds and about a 12.75% increase in the 20 seconds. And that was without breaking it out. And then I went ahead and broke it out based on the old and the new phone system. You can see we were a little more consistent under the old phone system year over year, a little better on the 20 seconds year over year. And then you'll see the significant increase of August to December of 2020 versus August through December of 2021, which was the old phone system and new phone system. Just under 26% increasing efficiencies, and we continued to improve on that. So I thought that was a good just summary to include in the report.

Scott Ruf (<u>00:16:41</u>): We saw a 28.5% decrease in the transfers year over year and about a 22% decrease in the abandoned rate year over year. I did not break that out by new and old phone system because those numbers tended to be consistent regardless of phone system. So unless there's any questions to the report that was provided to the senators and the representatives and members of the board.

Dan Petersen (<u>00:17:13</u>): Anybody have questions on the re on that report? Scott, we didn't put consideration of adopting the 22 second standard on this. Let's put it on the agenda for next month to consider adopting the 20 second answering at 95th percentile.

Scott Ruf (00:17:37): Got it. That was my fault. My apologies.

CAD PROJECT UPDATE

Dan Petersen (00:17:40): Item five, CAD project update. Scott.

Scott Ruf (<u>00:17:44</u>): So again, not a lot of update here. I covered it in the performance report. West Valley and South Salt Lake went live on January 1st. From a dispatch side, things went extremely smoothly since we did it at midnight on New Year's Eve. We're still working through some housekeeping items related to the back end or the agency side of things regarding RMS and processing of reports and workflow and things like that.

Scott Ruf (<u>00:18:14</u>): I had a good meeting this morning with Chief Carruth on some concerns that his agency had that I'll work through with Versaterm. I have not had a chance to follow up with Chief Jacobs, Sergeant Lund, or Chief Buchanan over it at West Valley, but I've heard positive updates from the team working with them on the project. And like I said earlier, the University of Utah will be coming on at some point in 2022. And pending travel issues next week for Versaterm, we intend to have a quasi-kickoff meeting with the university next week as far as expectations and commitments. And we continue to engage Versaterm and the group on the cloud solution that was approved by the board and signed off on for funding also by the City of Salt Lake on the cost share and the process of that moving forward. So that project continues to move forward.

Scott Ruf (<u>00:19:19</u>): So last week, I was able to present at the UCA board meeting, what I'm hoping was my final CAD project update for them, letting them know we've completed the project. I did thank them for their patience, as well as the individuals from Salt Lake City and UPD that really helped coordinate getting all these agencies up and running. Support of Director Edmonds and Deputy Director Stevens at UCA. Unless I read the

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meeting wrong, Commissioner Davenport seemed very happy and pleased with the progress. We were able to achieve it in the timeframe that we committed to once they reaffirmed the grant back in the winter of 2020, soon after I got here. I don't know if there was any additional conversation after I left. I would defer to Mr. Walcott. He sits on the UCA board. So we'll just work with UCA now to close out that grant, provide final project updates and things like that, and we'll continue to move forward. But we've checked all the boxes with regard to the grant and delivering on everything we said we would deliver here in Salt Lake County related to that project

OPERATIONS BOARD

Dan Petersen (<u>00:20:35</u>): Thank you. Any questions on the CAD project for Scott? Thank you, Scott. Move to agenda item six, Police Ops Board meeting. Chief Burnett.

Craig Burnett (<u>00:20:55</u>): Figure out how to get this unmuted. I don't want to take up a lot of your time. I'll make it quite brief. A lot of what we talked about, Scott's addressed already, and we'll address looks like according to the agenda later.

Craig Burnett(<u>00:21:12</u>): Some of the main things that were talked about, and again, will be talked about later, was the non-emergency calls into VECC and administrative calls, and how that needs to be worked on, how agencies are going to want that to look. How do we educate our citizens? What are those phone numbers? And there's a lot of work, I think, a lot of talking that needs to go in to make sure that we all are doing what we can to help VECC and our agencies. So there was some discussion on that.

Craig Burnett (<u>00:21:47</u>): We talked to about the 1033 code usage. I think we came to the unanimous agreement from the chiefs that that really should come from officers on the scene and not from the dispatcher making that call. So I think there'll be some work on making sure we all have the same understanding on that.

Craig Burnett (<u>00:22:13</u>): It was an expedited meeting. We were busy with some other things that day. So there was not a lot beyond things like, say, the Versaterm issues and things that have been talked about, and the big issues with the non-emergency and administrative phone lines. I think that's really all that I have to share with you right now.

Dan Petersen (00:22:35): Thanks, Chief.

Scott Ruf (<u>00:22:36</u>): Thanks, Chief. And just for clarification for board members that aren't aware, 1033 is an emergency code for officer down or officer needs assistance. So that was the policy Chief Barnett was referring to. If you didn't understand what 1033 meant, it's-

Craig Burnett (<u>00:22:51</u>): Shame on me for expecting people to understand my 40 years.

Scott Ruf (00:22:53): No, that's okay.

Craig Burnett (00:22:55): I should have explained that.

Scott Ruf (<u>00:22:56</u>): I just wanted, for those on the board that weren't sure what that meant, it was those serious situations where, God forbid, an officer gets hurt or shot or injured in the line of duty and needs some help very quickly. It's a countywide response, and we needed to clean that up because unfortunately, we've had some situations recently where those codes have been deployed. So just for clarification, that's the policy the Chief was referring to.

Dan Petersen (<u>00:23:19</u>): Very good. Thank you. Thanks, Chief. Chief Addison on the Fire Ops Board.

Terry Addison (<u>00:23:26</u>): Thanks, Chief. We met earlier. Some of the same information that you've previously heard. On the fire side, we did discuss some paging systems that are going to be coming online. Lin out there at VECC is working on paging groups. So we'll have some more information for that as it gets billed out, where we can work on our own groups to send pages through the system on different notifications.

Terry Addison (<u>00:23:53</u>): We also discussed the role of the fire users group, which is a continuation from some previous discussions. The new Bylaws does keep that committee in place. And as the Fire Ops Board, we ensure that we have the correct people on that group to make decisions and look at the operational response policies that come into play and question on the fire side. We did all agree that if they are making changes that affects the CAD across the board, that will come up to the chief's group, and give Scott the opportunity to explain to the Fire Chiefs the possible outcomes and the ripple effect, per se, before those are set out. Inside the users group, they are discussing active shooter roles as far as RTF training. And they also discussed elevator rescue response and the type of apparatus that will be responding to that. And it was in agreeance that the closest apparatus does respond. And then we also discussed some of the 2021, 2020 numbers that will come up through the assessment that was emailed to the Fire Chiefs and whether we agree with them or not, and to let Scott know those. Any other discussions that we had, it looks like Scott will explain those a little bit later, or he has explained already.

DIRECTOR'S REPORT

Dan Petersen (<u>00:25:27</u>): Any questions for Chief Addison? Thank you very much, Chief. Move to director's report. Go ahead through with 7.1 and 7.2.

Scott Ruf (<u>00:25:37</u>): Thanks, Chief. I'm actually going to go backwards, if you don't mind, because 7.2 Is a lot easier than 7.1 is going to be. I covered most of the issues around the CAD report. The chiefs did a good job with the operations board discussions and some of the policy things we're reviewing to enhance officer and public safety.

Scott Ruf (<u>00:25:59</u>): I know that this group has requested updates on the new compensation package, recruitment and retention, the new compensation plan. We continue to receive a steady amount of applications for positions here at the center. So we're doing interviews weekly. We just recently hired, on January 10th, a group of five individuals, four for operations, one into our IT department, to help out as CAD administrator with the retirement of Mary Bain after almost 40 years. And thank you all that were able to stop out here or send some sort of recognition for all the work Mary did for the last 40 years. It was greatly appreciated. It was a great showing of folks that were able to pop out.

Scott Ruf (<u>00:26:51</u>): We haven't lost anybody, other than a couple of new people that either couldn't handle the job or struggled with the training. Our retention rate of people that have been here more than three or four years has not... We didn't actually lose any in the last few months. So I think we've got things moving in the right direction. We've been doing a lot more cross training. We've been doing a lot more investment in the employees and opportunities. I think it's renewed a lot of the employees' energy and realizing they have a voice and a say in how VECC is going to move to the future, and they want to be part of that. So I think with the board's continued support, the moves we did with compensation, the things we're doing with just experience and opportunities for folks to be involved, is really a positive for VECC. So we're not seeing the big attrition rates we were seeing a year or two ago.

Scott Ruf (<u>00:27:52</u>): Now, I can't even say we had life events, other than we're in the middle of a little baby boom, which is... Babies are contagious in dispatch centers. But the people that aren't making it are people that just, it's not the right job for them. So we recognize that early and we look to backfill.

Scott Ruf (<u>00:28:09</u>): The other item is the non-emergency administrative phones. I'm sure all of you, at some point or another, have either called me or received a phone call or a complaint, or a not so polite email about

our customer service with regard to non-emergency or administrative phones. If you recall, one of the directions of the board was really focusing on our core mission of 911 emergency calls for service, dispatching police, fire, and EMS. We did briefly, at various times, lay the groundwork that our customer service and the ability to deal with the non-emergency could drop off, and it did. We tried to hire some non-emergency call takers during the week to help with that workflow. But what we're finding in the numbers is a for every 911 call we get, we get three to four non-emergency calls. It goes back to what Chief Barnett said a little while ago about education.

Scott Ruf (<u>00:29:18</u>): I received a complaint or a concern from Mr. Tingey, who received a complaint, I believe, or a concern from some of his elected officials. So I had a meeting with Mr. Tingey, Chief Russo, and then I followed up with Chief Wallentine over in West Jordan. One of the things I wanted to propose, and this is going to be a huge shift in how we look at managing administrative or non-emergency calls for service, one of my recommendations was to do a beta test with Cottonwood Heights. And I selected West Jordan because they weren't small, but they weren't big, and we felt we could manage their workload fairly easily. Was to work towards abandoning the non-emergency number altogether, the traditional 4000, 7000 numbers that the county, UPD, and the other agencies have used for years, and go more towards a dedicated city non-emergency number. Now, we already have non-emergency call takers and staff. So the beta, and even a full implementation, wouldn't cost more money. We would use existing resources and reallocate resources.

Scott Ruf (<u>00:30:36</u>): We had talked about getting special numbers where it would be whatever, (801) 123-WJPD or CHPD, for people to call. And then we would assign people during business hours to answer that phone and provide that personal service because we would know, one, what city they were calling from, so we could answer it more professionally. "Cottonwood Heights Police, South Jordan Police. How can we help you?" Move the calls more quickly and more efficiently. But then after hours, move to a model of City Hall is closed, the police department's closed, is looked to outsource those non-emergency calls with very strict instructions that if they need the police, the call center would have a dedicated special line to push the call back to VECC. And then we would process and dispatch the call for service.

Scott Ruf (<u>00:31:32</u>): I'd like to defer a little bit to Mr. Tingey, or if he gave permission to Chief Russo to speak on the topic. Like I said, I did speak to Chief Wallentine. I do not know if he briefed Mr. Lee on our conversation. But there seemed to be some interest in that approach, and it would really move a lot of that unnecessary work out of the dispatch center. But it would also get somebody answering the phone more quickly, and either get them routed to help or to City Hall or whatever it is they needed.

Scott Ruf (<u>00:32:10</u>): One of the things we struggle with is a lot of our calls are, how do we get police reports? So and so got arrested. Can they get bailed out? Are they in jail? Do I have a warrant? Where do I get my driver's license? I'm missing a light. The stuff that we can't do anyway. A copy of a report and things like that. I truly feel, in talking to some folks and really working through this, and this is done in some other jurisdictions, but it would be a huge customer service change. And it would require a commitment from some of your jurisdictions from a PR perspective, and really market it to focus on this is what 911 is for, this is what this number is for, and can those things wait until the next business day and things like that. Because when a lot of the cities close...

Scott Ruf (<u>00:33:03</u>): And there are some cities and jurisdictions out there, some are under the UPD umbrella, that use the current non-emergency numbers as the catchall, whether it be information on fireworks, where to park for different events, and things like that. And with all due respect, that's not what we're here for. We have other emergencies and things to deal with than trying to help people figure out where they can go see the fireworks or park their cars for concerts and things like that.

Scott Ruf (<u>00:33:33</u>): So with that, I haven't dug too deep. This is my presentation to the board of what I intend to do, absence of someone telling me I'm crazy and we would rather not go in this direction. I believe it would work. It's low impact to the center. We have the resources to do it by the way we've been hiring and allocating. And now with everybody on Versaterm, once South Salt Lake and West Valley are on the system for-

Scott Ruf (<u>00:34:03</u>): Once South Salt Lake and West Valley are on the system for 30, 60, 90 days and are comfortable, we'll be in that position to reallocate some of the radio resources and things like that. So with that, I'll entertain any questions. I have not reached out to any third-party vendors or did any of that research yet, but I wanted to give Mr. Tingey or if he gives permission for Chief Russo to speak on behalf of Cottonwood Heights. And again, I can't speak for West Jordan, because I do not know what Chief Wallentine briefed Mr. Leon. But he was amenable to that solution. He kind of liked it.

Scott Ruf (<u>00:34:40</u>): His answer to me, on the non-emergency calls, were, "Well, they're not emergencies, so you should have called 911, if you really needed the police." But he understands the bigger picture but did appreciate us looking at his organization in that size and demographic to do the data on. So with that, I'll just stop talking and let anyone ask some questions or comment on their thoughts on that, good, bad, or indifferent. And depending on how that goes, begin to take the next step to maybe implement a trial period for some of this.

Lisa Hartman (<u>00:35:14</u>): Scott, can I just ask you how would that affect animal services? And the fact that the municipalities that we provide service to are varied, how would the calls get answered? And also, after hours, if the municipality has our animal services, we're actually 24/7, versus some of the other animal services that are by city. So how would that affect us and the calls that we are bringing in and phone numbers and how would that be addressed with applications of that?

Scott Ruf (<u>00:35:54</u>): So Deputy Mayor, animal control was on my list of things to discuss, not at the board meeting, but I was going to request a meeting with the chair, vice chair, yourself and the Sheriff's department to discuss animal control. Because I think animal control, especially for Salt Lake County needs to be a separate conversation because for the amount of work it puts on the center. So I think that animal control, while wouldn't fit into this model, but we have to make changes into how we provide those services. I'm not trying to avoid your question. I just don't know that it's something we want to get a deep dive into right now. I think it's more of a discussion to have with yourself and the board chair and the Sheriff's department and things like that on how really what the impacts of animal control are to the center and how we want to manage those services.

Lisa Hartman (<u>00:37:00</u>): Well, I guess I would like to make clarification too, because the municipalities that are on here that provide their own animal service, those calls are provided as part of their service for what they pay. So to highlight some of the... Because somebody on this call might have animal control services with Salt Lake County, those calls would be answered if they were providing them directly, right?

Scott Ruf (<u>00:37:27</u>): Correct.

Lisa Hartman (<u>00:37:29</u>): I want to make sure that we're not making it, that it's an overdue burden for the municipalities that choose to contract with Salt Lake County, versus the ones that provide it themselves. There shouldn't be a disincentive in terms of, your calls don't get answered unless you have that benefit yourself.

Scott Ruf (<u>00:37:47</u>): And I understand. Like I said, "The animal control issue, for Salt Lake County, is a very specific issue." I am sensitive to that. You are correct, I can't treat Salt Lake Animal Control under the same model I'm proposing for these non-emergency numbers, these administrative calls for these other

municipalities, regardless of whether or not they contract with Salt Lake County for animal control. I apologize, I'm not trying to dance this. This was on my list. I wanted to do this outside of a meeting and dig a little deeper into this, with you and the chair and the Undersheriff and things like that. Because animal control is a much bigger issue than just answering the phone and getting resources out. Again, I apologize, I'm really trying not to offend you or try not to answer the question. It's just a much deeper discussion because of the impact that, that service has on the center itself. I don't know if that makes sense?

Lisa Hartman (<u>00:39:05</u>): Just from our perspective, I want to have that conversation and a deep dive and understand how that would work and that it's not a disadvantage for the municipalities that contract with us, versus the other municipalities that provide that service and get their calls answered. So that's my biggest concern.

Scott Ruf (<u>00:39:25</u>): Yep. And I apologize, the animal control issue was on my list to do and I kept putting it off with other things, but it's on there. I understand the importance of it. I've had animal control in seven other cities I've worked in, so I understand the need and it's actually a high maintenance division because the way people act with animals and treat animals and their expectations. So if we can follow-up after this meeting, I'll coordinate it with yourself and Chief Petersen, Mr. Lee, and Undersheriff Petersen.

Lisa Hartman (<u>00:40:04</u>): I'd also like our director, our executive director of animal control, as well.

Scott Ruf (<u>00:40:09</u>): Once we coordinate it, you'll be more than welcome to bring anybody you wish, ma'am.

Lisa Hartman (00:40:14): Thank you.

Tim Tingey (<u>00:40:15</u>): Just from my perspective, I think this is a good idea to look at and see if it works. I know that there would be marketing on this side. But it really was big, this last few weeks, because we've had a couple of our elected officials that had made calls or had very close friends that were not getting responses on the non-emergency stuff. It caused a lot of concern amongst our elected officials. I appreciate Scott coming up with this idea to give, on a case basis, where we try it and see if it's something that could work and would help in the customer service side of things. So, that's where I'm at with it.

Dan Petersen (00:41:19): Are you looking for us to take action on this, Scott, or stop you from taking action?

Scott Ruf (<u>00:41:27</u>): I wanted to provide the information and if it was just total pushback it, I was going to try to regroup. But if it was okay with a couple of cities to at least start a beta, do the research, and then come back next month of, "This is what it's going to look like. This is how it's going to look. This is what it's going to entail by using a third-party call center." Then, at that time, look for approval. But if you all told me right now, "That none of you like it and we don't want to go down that road," then we just have to have a different discussion during the budget process.

Dan Petersen (<u>00:42:03</u>): Does anybody have any concern about at least allowing this to go forward and then hearing more discussion in the future? I don't hear any objections, Scott. It looks like you can move forward with the test and then come back and talk about it in a future meeting.

Korban Lee (<u>00:42:19</u>): Scott, I guess, I feel I just don't know how to respond. I don't know quite what it means. I don't know exactly... I'm having a hard time picturing the model you're describing, what that would mean, in terms of, when a resident actually calls for something. So I'm okay with you looking into it. I'm not sure. I want to have more discussion, I guess, before we're putting a lot of VECC resources towards really pivoting in this way. That's where I'm coming from.

Scott Ruf (<u>00:42:51</u>): And I appreciate that. After hours, we can't do anything anyway in VECC, even if they enter the phone right away. And that's what we're dealing with, it's just the calls. Like I said earlier, "It would be a big shift in customer service and how we manage this," but we won't be the first people to be trying this. Most centers our size, don't even entertain half of the type of calls that we deal with. In fact, I think it was when we were doing some numbers, our numbers are actually backwards. When you look at our 911, compared to our non-emergency numbers, where our 911 are about 25 to 30% of our call volume and the remainder non-emergency, when you look at likewise or larger centers, their 911 or emergency numbers are 70, to 75, to 80%, and their non- emergencies are in that 20 to 25%.

Scott Ruf (<u>00:43:52</u>): So we're just flipped on where we should be, for a center our size. And again, it's the expectation. I understand demographics and zip codes and income levels and different expectations and things like that. And I'll just throw another number out there just for you to think on. [ECATS 00:44:16] is the system used by UCA in the state to look at our call answer times, our statistics, our abandons, and they built a Utah staffing model. When you look at our staffing model for our call volume, for just 911 calls, we need eight to twelve 911 call takers, on duty, 24/7, just to handle the calls, the emergency calls. So if that's 25 or 30% of our call volume, we're talking 12 to 24 people, additionally, 24/7, just to answer the non-emergency calls.

Scott Ruf (<u>00:44:58</u>): And I've said this before, "There are better ways to do this," it's just a shift in how we deliver the services. I think in 2021, people are looking for fast and clean and responsive, whether that's text messages, I don't do social media here, Facebook and things like that. And for me to say, "Well, I need 50 new call takers just to deal with the non-emergency lines," you guys would run me out of town. I think we can achieve a lot of things by just tweaking what resources we have but changing our business model to deal with the non-emergency, administrative stuff that have crept into the services under the VECC umbrella over the years, animal control, being a separate discussion and need.

Dan Petersen (<u>00:45:53</u>): I think Korban's point is well, is well taken. We all are interested to see what this could do. But I do think that we've been attempting to give you the message that our priority has to be 911 service. Let's meet those targets. Then if you have resources or creative ways to meet other targets that our agencies need, great, but we don't want it to impact our ability to meet our priority, which is 911. Korban, is that a fair assessment?

Korban Lee (<u>00:46:27</u>): Yeah, that's how I feel.

Dan Petersen (<u>00:46:28</u>): And I think we're really open. I can't imagine any of us wouldn't be open to having you find a way to meet the needs of different agencies without impacting the 911 service. So I think there's a blessing to explore a little bit and then come back and talk to us how you accomplish that. I'm not hearing any objection to that. And if there's not, then we can move forward and we would count on hearing something more from you, at a future meeting.

Scott Ruf (<u>00:47:00</u>): And that's all I was asking. Hopefully, you all know I usually don't go rogue on you, so we'll have all the information for you.

Dan Petersen (<u>00:47:08</u>): Yeah. I'm comfortable there. I'm not hearing any objection to that. With that, I'll pause for a second, just to get everybody a chance to object. Not seeing that, I'll move into any other items then, for you, Scott, on your director's report?

Scott Ruf (<u>00:47:28</u>): No, that was pretty much it. I appreciate everyone's attention and understanding the challenges.

FINANCE DIRECTOR'S REPORT

Dan Petersen (00:47:33): Perfect. Item eight, finance director's report, Clint.

Clint Jensen (00:47:38): Very good. Thank you, Chief.

Dan Petersen (00:47:40): It's coming, Clint, hold on. Just tell me what you need.

Clint Jensen (<u>00:47:45</u>): Just start right there. We're 50% of the way into our fiscal year and things look as we would expect them to be on the revenue and expense side. Obviously, we've billed and collected most of our assessments, property taxes or sales taxes continue to come in. And the other revenues you can see where they're at. Obviously, interest income is not doing so well, but I don't think that's doing so well anywhere. On the personnel side, again, most of those line items are where we would expect. You see overtime running a little hotter. I think we've talked about that each month, where many of our holidays and a lot of the overtime for coverage on those holidays, also, as we continue to hire, we're having to pay some overtime for coverage.

Clint Jensen (<u>00:48:42</u>): So that overtime number is running a little hotter than we expect, but overall, personnel expenses are 48% of budget. We scroll down, Scott, on the admin and operations, most of those numbers we've talked about. You can see on total expenses, we're halfway through the year, we're 50% spent for the year. So I think we're in a good spot as we can be and will certainly entertain any questions on the revenue expenses compared to budget.

Korban Lee (<u>00:49:17</u>): Clint, this is Korban. That phones line item, running at 70% spent for the year, was that expected, that was anticipated?

Clint Jensen (<u>00:49:29</u>): Yeah, so that's expected. So part of that budget, we only have six months' worth of the big 911 phone bill, 65, \$70,000. We're done paying that, so that line item will slow down. So we'll see that one catch up with itself for the rest of the year, as we're not paying that expense anymore. The next page is the cash report, shows where we're at, as far as cash balances and our unrestricted funds, nearly three million in unrestricted. We did collect some more in January, so cash balances are looking good this time of year. And do appreciate again, all who paid very timely on those assessments. The pages three and four, the check register shows where all the money went for the last month. And in those reconciliation adjustments are just a problem with my software, that doesn't record those deposits like they should, so I make an adjustment to record them and get them in the register. Any questions on the financial report? Do you want me to continue on?

Dan Petersen (00:50:53): Please. Yeah, you're into item agenda nine, right?

Clint Jensen (00:50:58): Yeah. So this is a time of year when we like to convene the finance committee and start our discussion on getting into the center's budget. We have a draft budget that has been put together, so we're kind of in that mode right now that we'd like to convene a finance committee, between now and the February board meeting. And at that point, be able to prepare and present a budget for the board's review, in the February meeting. If that's agreeable, Korban, I would just work with you to put together the finance committee and find a date where we could meet together and start to have discussions on some of the more detailed aspects of the budget.

Korban Lee (<u>00:51:50</u>): Yeah. I think the finance committee needs to meet between now and the February board meeting. I'm fine that.

Clint Jensen (<u>00:51:56</u>): Okay. I'll work with you and the committee members to put together that meeting, in the next 30 days. We did lose a committee member, Kyle Kershaw, who was on that committee. We can move ahead without him but leave that up to the board chair and vice chairs to whether or not we replace him.

Korban Lee (<u>00:52:15</u>): That was one of my questions for Chief Petersen, do we need to replace Kyle on the finance committee?

Dan Petersen (<u>00:52:24</u>): I don't think we need to. But I would recommend that if anyone wants to add themselves to the finance committee, this is a good time. I think we did want to keep it sub quorum and that's our only big concern, correct, Korban?

Korban Lee (<u>00:52:38</u>): Yeah, correct. Ad hoc's not the right word, but I don't think it was set in stone you have to have this many, but we do want to keep it smaller than quorum, yes.

Dan Petersen (<u>00:52:48</u>): So instead of asking now, if you're interested, as a board of trustee member, to be a part of the finance committee, please send Korban and Scott a request and they'll add you to the agenda. And Korban, if you end up with greater than a quorum, then let's talk. But what we don't want to do is restrict anybody who wants to be a part of this, early part of the process, from jumping in and being involved. So send your requests in if you want to join that group. Clint, can you read off who is currently on the finance committee?

Clint Jensen (<u>00:53:29</u>): Yes. It is Korban Lee, Chief Petersen, John Evans, Bruce Kartchner, Undersheriff Petersen, and Scott Harrington.

Dan Petersen (00:53:47): Okay. Very good. Thank you, Clint.

FY2023 BUDGET PROCESS AND SCHEDULE

Clint Jensen (<u>00:53:53</u>): One other piece on the budget, we prepared a memo, earlier today, which was sent out. This is just an opportunity to get some numbers out to your finance people. We've had a couple of questions as to what those assessments might look like. This memo was an attempt to document that and say, "This is what we see, as of today, as to what might be the worst-case scenario for the assessment changes." We're looking at a 6% increase to cover the operations of the center, that's in the overall budget. That translates into about a 9% increase for the assessments. And then as you scroll down, Scott, you can see those numbers, how they are impacted by increase in call volumes, or decrease in call volumes in some situations. And in the police situation, that's also including the uniformed officers, so that hybrid approach. So that was just an attempt to get that number in front of you, as your finance people are starting to put together your budgets.

Doug Hill (00:55:09): And Clint, that also includes any bonding that we will be doing?

Clint Jensen (00:55:14): Yes. That includes all operations and debt service, yes.

Korban Lee (00:55:21): And that includes the cloud moving over to the cloud.

Clint Jensen (<u>00:55:26</u>): Yeah. That's one of the big-ticket items in this budget will be the Cloud, [inaudible 00:55:31] Cloud conversion. And then some personnel discussion on personnel increases, cost of living or other types of increases that we would propose to the finance committee.

Dan Petersen (<u>00:55:46</u>): I think one of the targets that we discussed last year was to also build up a fund balance reserve that gives us some strength, moving forward. We have a few issues that we'd like to see that protection for. But again, this is a great opportunity to not spend a lot of time here on specifics, but allow the finance committee to delve into the requests, particularly in such a way that, be involved during the finance committee. And then, the rest of us can receive the recommendations by the time it comes back to the board.

Doug Hill (<u>00:56:44</u>): What are you projecting for COLA, Clint?

Clint Jensen (<u>00:56:48</u>): So we built in 5%, right now. Scott and I've had some discussions back-and-forth on that. But just as a place holder, this number includes a 5% COLA.

Doug Hill (00:56:58): And what are you projecting for health benefit costs, primarily healthcare?

Clint Jensen (<u>00:57:05</u>): Yeah, the healthcare, so we did have a 9% increase in the current year. We have our healthcare is on a calendar year and our budget's on a fiscal year. So some of it has had to include part of this year, plus an anticipation for next year. So 9% this year, about 5% is considered for the upcoming year.

Doug Hill (00:57:33): Thank you.

Dan Petersen (00:57:35): Okay. With that-

Wayne Pyle (<u>00:57:39</u>): Chief, I got a follow-up question to Doug's. So Clint, could you clarify for me a little bit more, Doug asked about COLA. When you say, "5%," are you talking a total personnel increase, including merit and/or any other increases or is that just cost-of-living increase?

Clint Jensen(<u>00:57:58</u>): Yeah, so that number is just cost-of-living. Now the total budget that I've put together includes the step increases that are anticipated for operation staff, but the rest of it would be a COLA. So there is a 5% COLA built into those numbers.

Wayne Pyle (<u>00:58:16</u>): All right. So do you know what an average is, on top of the COLA, for the merit increases?

Scott Ruf (00:58:24): It's three, 3% a step.

Wayne Pyle (<u>00:58:29</u>): Okay. So we're looking at three, plus five, plus whatever the benefit cost increases would be. Is that accurate?

Clint Jensen (<u>00:58:36</u>): Yes. There's also going to be some real-life savings. We had some retirees and some of the restructuring is going to help offset some of those increases. So you won't see all of those numbers added up to come up with your new payroll number, some of that will be offset by some savings.

Wayne Pyle (00:58:54): Okay. Thanks.

CLOSED SESSION

Dan Petersen (00:59:00): Other questions for Clint? Thank you, Clint. We do have a closed session need. I'll need a motion to move into closed session, covering the items on the agenda, showing for item B and item C, inside of agenda item 10.

Doug Hill (00:59:23): I'll move that we go into closed session.

Dan Petersen (00:59:31): Scott, do you need a clarification of why or are you good with that motion?

Trustees Minutes

Doug Hill (<u>00:59:38</u>): I don't have the agenda in front of me. Otherwise, I'd read the reason. So if somebody wants to do that, I'm good with adding that to my motion.

Wayne Pyle (<u>00:59:47</u>): I'll do that and I'll make it the second. Let me see, looks like we're using, "Discussing pending or reasonably imminent litigation and certain deliberations and decision making involved in a or the procurement process."

Dan Petersen (01:00:06): Okay, we have a first and a second. If you could do a roll call, Scott?

Scott Ruf (01:00:12): Chief Petersen, UFA.

Dan Petersen (01:00:14): Yes.

Scott Ruf (01:00:15): Mr. Lee, West Jordan.

Korban Lee (<u>01:00:17</u>): Yes.

Scott Ruf (01:00:17): Mr. Dobbins, Draper.

David Dobbins (01:00:19): Yes.

Scott Ruf (01:00:20): Mr. Hill, Murray.

Doug Hill (<u>01:00:21</u>): Yes.

Scott Ruf (01:00:22): Gary Whatcott, South Jordan.

Gary Whatcott (01:00:23): Yes.

Scott Ruf (01:00:25): Mr. Collins, South Salt Lake.

Josh Collins (<u>01:00:26</u>): Yes.

Scott Ruf (01:00:27): Mr. Brickey, Riverton.

David Brickey (<u>01:00:29</u>): Yes.

Scott Ruf (01:00:30): Mr. Cherpeski, Herriman.

Nathan Cherpeski (01:00:32): Yes.

Scott Ruf (01:00:33): Mr. Reid, Bluffdale.

Mark Reid (<u>01:00:34</u>): Yes.

Scott Ruf (01:00:35): Deputy Mayor Hartman.

Lisa Hartman (<u>01:00:37</u>): Yes.

Scott Ruf (01:00:38): Mr. Tingey, Cottonwood Heights.

Tim Tingey (<u>01:00:40</u>): Yes.

Scott Ruf (<u>01:00:41</u>): Mr. Harrington, Taylorsville.

Scott Harrington (01:00:43): Yes.

Scott Ruf (01:00:44): Undersheriff Petersen.

Jake Petersen (<u>01:00:47</u>): Yes.

Scott Ruf (<u>01:00:48</u>): And Mr. Pyle, West Valley City.

Wayne Pyle (<u>01:00:51</u>): Yes.

Motion –

. . . by Mr. Doug Hill. To move into closed session to discuss pending or reasonable imminent litigation, the motion was seconded by Mr. Wayne Pyle; the motion carried unanimously by roll call vote.

Scott Ruf (<u>01:00:51</u>): Unanimous. Just give me one second, Chief, and we'll go through this process of moving. I should just spend some extra money and get the better version of this, so my apologies. But wait, Jason Hawkins needs to stay. Almost there. Okay, Chief, it's just the board, plus legal counsel.

The meeting went into a closed session at 2:56 p.m.

RE-OPEN PUBLIC MEETING

Korban Lee (02:02:58): I'll move to adjourn from closed session and return to the public meeting and the remaining agenda items.

Mark Reed (02:03:09): I'll second.

Scott Ruf (02:03:13): I'm going to give credit to Mr. Reed again.

Mark Reed (02:03:19): Oh, okay.

Scott Ruf (02:03:19): I missed the other person.

Dan Petersen (02:03:20): That's because he's got that beautiful mic that makes his voice sound like radio.

Scott Ruf (02:03:24): It's that shirt. Chief Peterson UFA.

Jake Petersen (02:03:29): Yes.

Scott (02:03:30): Mr. Lee. West Jordan.

Korban Lee (<u>02:03:34</u>): Yes.

Scott (02:03:37): Mr. Dobbins Draper. He might have left. Mr. Hill Murray. Mr. Collins. South Salt Lake.

Josh Collins (<u>02:03:51</u>): Yes.

Scott Ruf (02:03:53): Mr. Brickey Riverton.

David Brickey (02:03:55): Yes.

Scott Ruf(<u>02:03:57</u>): There's a message. Mr. Cherpeski had to leave for another meeting. He supported your decision going forward on the motion that'll be done in open session. Mr. Reed Bluffdale.

Mark Reed (02:04:09): Yes.

Scott Ruf (<u>02:04:09</u>): Mr. Tingey Cottonwood Heights.

Tim Tingey (<u>02:04:11</u>): Yes.

Scott Ruf (02:04:12): Mr. Harrington, Taylorsville.

Scott Harrington (02:04:14): Yes.

Scott Ruf(02:04:15): Undersheriff Petersen.

Jake Petersen (<u>02:04:18</u>): Yes.

Scott Ruf (02:04:19): And Mr. Pyle, West Valley City.

Wayne Pyle (<u>02:04:21</u>): Yes.

Motion -

. . . by Mr. Korban Lee, to reopen the public meeting; the motion was seconded by Mr. Mark Reed; the motion carried unanimously by roll call vote.

The meeting opened into a public session at 3:59 p.m.

CONSIDERATION OF AWARDING RFB TO REVENUE BOND PURCHASER

Dan Petersen (<u>02:04:42</u>): Okay. We're back at agenda item 15 to reconvene, reopen our public meeting. Item 16 is a consideration of awarding our revenue bond purchaser. I'll turn that over to Scott Harrington to make the proposal.

Scott Ruf (02:05:00): I'll make the proposal that we award the bid to Capital One for our bond upcoming issue.

Dan Petersen (02:05:06): Is there a second?

Josh Collins (02:05:11): This is Josh Collins. I'll second.

Dan Petersen (02:05:12): Okay. Can you do a roll call, Scott?

Scott Ruf (02:05:21): Chief Petersen, UFA.

Dan Petersen (02:05:22): Yes.

Scott Ruf (02:05:23): Mr. Lee. West Jordan.

Korban Lee (<u>02:05:25</u>): Yes.

Scott Ruf (02:05:25): You might as well just look at the screen here. Mr. Harrington, Taylorsville.

Scott Harrington (02:05:37): Yes.

Scott Ruf (02:05:38): Mr. Pyle. West Valley City.

Wayne Pyle (02:05:42): Yes.

Scott Ruf (02:05:43): Mr. Collins. South Salt Lake.

Josh Collins (<u>02:05:45</u>): Yes.

Scott Ruf (02:05:46): Mr. Reed Bluffdale.

Mark Reed (02:05:47): Yes.

Scott Ruf (02:05:48): Mr. Tingey, Cottonwood Heights.

Tim Tingey (<u>02:05:50</u>): Yes.

Scott Ruf (02:05:51): Mr. Brickey, Riverton.

David Brickey (02:05:53): Yes.

Scott (02:05:54): Undersheriff Petersen?

Jake Petersen (<u>02:05:56</u>): Yes.

Scott Ruf (02:05:57): Okay. It carried, Chief.

Motion –

. . . by Mr. Scott Harrington, to award the bid to Capital One for the Revenue Bond Purchase, the motion was seconded by Josh Collins; the motion carried unanimously by roll call vote.

Dan Petersen (02:06:00): Thank you. And good work, Clint. Good work on that, preparing that.

Clint Jensen (02:06:04): Thank you.

CONSIDERATION OF VICE CHAIR KORBAN LEE TRANSITIONING TO CHAIR OF THE VECC BOARD OF TRUSTEE FOR A TWO-YEAR TERM.

Dan Petersen (02:06:05): Item 17 is consideration of vice chair Korban Lee transitioning to the chair of the VECC Board of Trustees, more of a traditional statement that we've done to transition from vice chair to chair. So I would be looking for an agreement to transition Korban Lee to the chair effective immediately if there's a vote and a second here. So, who would like to make that motion?

Wayne Pyle (<u>02:06:36</u>): Chief, I'll make the motion since it was me who kind of called and strong armed Korban in the first place. I ought to take at least some responsibility.

Scott Ruf (02:06:52): I'll second that.

Dan Petersen (02:06:54): Okay. We can do a voice vote if everybody would unmute. All those in favor say aye.

Dan Petersen (02:07:03): [crosstalk 02:07:03].

Multiple speakers (02:07:03): Aye.

Motion –

. . . by Mr. Wayne Pyle, to transition Korban Lee to the Chairman position effective immediately, the motion was seconded by Mr. Scott Harrington; the motion carried unanimously.

Dan Petersen (02:07:04): Any opposed? Good. Didn't hear Korban speak. Okay. Korban. Congratulations.

Korban Lee (02:07:11): I was hoping it had failed for a lack of second there till yeah until Tim chimed in.

DISCUSSION FOR VICE CHAIR OF THE VECC BOARD OF TRUSTEES TO SERVE A TWO-YEAR TERM WITH THE EXPECTATION OF TRANSITIONING TO THE CHAIR IN JANUARY 2024

Korban Lee (<u>02:07:24</u>): So the next thing on the agenda is to find a vice chair. I'm open to receiving some nominations for someone for the position of vice chair. It would be a two-year term. And then again with the kind of assumption that it would be a two-year term as chair following a two-year term as vice chair.

Scott Ruf (<u>02:07:48</u>): I think we put this on chief, correct, as discussion. Not necessarily a decision today.

Korban Lee (<u>02:07:53</u>): Yeah. Good point, Scott. We don't have to make a decision today. I guess what I'm looking for is some nominations at this time, or just some discussion. Who has interest or who would like to nominate someone that may have stepped off and we can follow up with them.

Wayne Pyle (<u>02:08:18</u>): I guess part of this boils down to who's comfortable they're going to be around for two years after January 24.

David Brickey (02:08:23): Right? I think Wayne hit the nail on the head. Some of us are like, oh, there's an election next year. Dammit. What about also, I know as I look around the screen, some of you, I know Wayne's already served a couple times. I think Mark probably has. And I'm only seven tenths of a vote, Riverton. We don't have a complete vote, but I guess that doesn't matter for vice chair. I'm curious by show of hands who would be willing or interested to do it? And I'll put mine up.

Dan Petersen (02:09:06): So I'll nominate Brickey for vice chair.

Mark Reed (02:09:14): I'll second it.

Scott Ruf (02:09:17): Is that serious, Chief?

Mark Reed (02:09:19): Is this a vote or is this a-

Scott Ruf (02:09:20): Were you kidding or

David Brickey (<u>02:09:23</u>): No, I'm serious, but it's not on for... I mean others that have left might want to be back in, but if you want to put my name up there for consideration of the next council or board meeting, that's fine. But Wayne raises a really good point. I have an election in two years, so I'll hopefully survive it.

Dan Petersen (<u>02:09:49</u>): Well, I think it's fair to say that everyone on this screen is at will anyway. So, who knows where we'll be, but at least we can start.

Korban Lee (02:09:59): David. So, with your permission, let's not take a vote now, but consider it more formally a month from now.

Scott Ruf (<u>02:10:06</u>): So, Mr. Lee would you like me to send an email to the board, letting people know that Mr. Brickey volunteered, but if there's anyone else interested to please let you know, and then we'll put it on the agenda. I'm low maintenance.

David Brickey (<u>02:10:23</u>): Lisa might be interested. I don't mean to preclude someone else for who might be interested from wanting to be considered.

Scott Ruf (02:10:38): I can draft an email Mr. Lee and have him send the emails to you.

Korban Lee (02:10:42): Yeah. Send the email to me. I don't know. I don't really want to send out the email just yet or talk with those trustee members who aren't here. I'd assume if you're here, you have the opportunity to nominate yourself or someone else. If you're not taking that, this is your chance. But I would like to, I think, talk to the others who aren't on the call.

Scott Ruf (02:11:03): All right. Yeah. We can follow that up and ask them to contact you if they're interested. Is that fair?

Korban Lee (02:11:07): That would be great. Let's do that.

Scott Ruf (02:11:09): Okay.

MOTION TO ADJOURN

Korban Lee (<u>02:11:27</u>):_Okay. Thank you. That's why I was a little off. I was worried I was missing an agenda item. With the conclusion of agenda item number 14, I'm looking at agenda item 15, motion to adjourn. Anyone willing to move to adjourn?

David Brickey (02:11:42): I'll make that motion to adjourn.

Josh Collins (<u>02:11:45</u>): I'll second.

Mark Reed (02:11:46): I'll third it.

Korban Lee (02:11:48): All right. Motion by Mr. Brickey, seconded by Mr. Collins. All in favor. Say aye.

Multiple speakers (02:11:54): Aye.

Scott Ruf (02:11:57): Thanks everybody.

Korban Lee (02:11:58): Thanks everybody.

Dan Petersen (02:12:00): Thank you.

Korban Lee (02:12:00): We'll see you next week. And if you're on the finance committee, watch for a meeting coming up soon.

Mark Reed (<u>02:12:05</u>): Very good.

The meeting adjourned at 4:12 p.m.